



Customer Notification

June 13, 2017



6002 FRONT PANEL CHANGE FOR THE 3000/6000 SERIES FLOW COMPUTER

OMNI Flow Computers remains committed to supporting new and existing customers by continually improving product performance, lead-time, quality, and reliability. In doing so, we constantly evaluate all our suppliers on these same criteria. For some time now, availability has decreased and lead-times increased on the mechanical counters used on the 3000/6000 Front Panels. Due to decreased product availability and low customer usage, OMNI has decided to remove the mechanical counters from the 3000/6000 series Front Panels.

Starting in the 4th quarter of 2017, OMNI Flow Computers will begin shipping a new Front Panel, without mechanical counters, with all new flow computer orders. The new revision of the Front Panel is fully backward compatible with all previous 3000/6000 hardware and firmware revisions. This change should not cause any changes to existing customer configurations. Customers can continue to view their flow totals via the various standard or user defined Front Panel screens, or via OMNICODE[®]. The new Front Panel (Figure 2) is a form-fit-functional replacement for the current model.

During the same time period listed above, supply of the current Front Panels, with mechanical counters, will be limited. If customers wish to secure this model of Front Panel as spare units for their install base, or for product replacements, please contact OMNI Sales (sales@omniflow.com) as early as possible to advise how many are required. If demand exceeds the available supply, OMNI will allocate a percentage of the total amount between all customers.



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CURRENT REV F 6002 FRONT PANEL



NEW REV G 6002 FRONT PANEL